

Dear Customer

## EXPED CALL FOR INSPECTION

Exped have reported that Lightning backpacks with LOT number 2210 have an irregularly sewn seam. There is a possibility that this may partially tear, causing the aluminium bar to damage the backpack.

The problem was immediately identified by the factory and corrected in further production. The affected backpacks must now be reinforced with webbing to prevent the seam from tearing.

This defect affects only the production with the following LOT number: 2210.

The following products are affected by this problem:

- X7640445-451291 Lightning 45 black
- X7640445-457934 Lightning 45 forest
- X7640445-451314 Lightning 45 Wmns black
- X7640445-457941 Lightning 45 Wmns forest
- X7640445-451338 Lightning 60 black
- X7640445-457958 Lightning 60 forest
- X7640445-451352 Lightning 60 Wmns black
- X7640445-457965 Lightning 60 Wmns forest

You can find the LOT number under the left shoulder strap:



The necessary repair is quite simple and can be done without sewing. Detailed instructions on how to complete the repair are attached.

All shelf stock should be removed from sale until the repair is complete.

Straps will be shipped out to you and your customers free of charge. Please contact [helpdesk@lyon.co.uk](mailto:helpdesk@lyon.co.uk) providing details of how many straps are required and where they should be shipped to. These have been ordered from Exped and are due to arrive with us in the next few weeks.

On arrival, all our shelf stock will be re-processed and will feature the reinforced strap.

We apologise for any inconvenience this may cause.

If you have any questions, please do not hesitate to contact us.

